

HICAP

FRESNO/MADERA (PSA-14)

Virtual Updates!

Greetings!

We have some insightful updates and resources for Medicare Beneficiaries and their families. We cannot stress enough that our program continues to stay open for phone and virtual appointments to better serve our community during these unprecedented times. To call for our free one-on-one Medicare counseling, please contact our office at (559) 224-9117. We are also offering an "Introductory and Overview on Medicare" presentation for organizations or groups. For more details and information, please contact our Program Manager, Jennifer Webb at (559) 224-9117 ext. 301.

Staff Updates

Please join us in welcoming our new HICAP Bilingual Community Outreach Coordinator and Counselor in training, **Dinora Mendoza**. Dinora brings a wealth of outreach experience and is excited to support the HICAP mission within the Fresno and Madera communities. If you are interested in having HICAP present please contact Dinora at dmendoza@valleycrc.org and she will be happy to schedule a presentation regarding HICAP services or any Medicare related topic. We are so excited to have you join our team Dinora!!!!

The HICAP team received their new shirts this week and wanted to share with you what they look like. What do you think? HICAP volunteers are in the process of picking theirs up and we will share a new team picture with all of our wonderful volunteers included as soon as possible.....stay tuned!





Volunteer Program



HICAP has scheduled valuable and interactive training sessions for our valuable volunteers over the next few months. This month volunteers virtually attended a presentation for the Social Security Administration.

The Social Security Administration is where Medicare beneficiaries begin their Medicare journey and HICAP welcomed SSA Public Affairs Specialist, Jacqueline Zaragoza to present SSA services to the HICAP staff and volunteers. This presentation covered Medicare eligibility, work credits, and much more!

Your HICAP team strongly encourages everyone to visit www.ssa.gov and create an account. This account will provide the most up to date information regarding Medicare eligibility and work credits. If you feel there has been an error please contact the Social Security Administration at (800) 772-1213 or your local HICAP office at (559) 224-9117 for assistance.

HICAP Innovation



HICAP is thinking out of the box and collaborating with community partners like never before to get the word out about HICAP services.


Recently, HICAP presented to the Mono, North Fork Rancheria Tribe


–WISE program. This is a support group for their Native Elders. HICAP is in the process of collaborating with WISE to present to their community members next. HICAP has provided over 500 pieces of Medicare Tribal literature to Teela Kipp who is a Family Advocate/Case Manager and a Mono, North Fork Rancheria Tribal Citizen. HICAP encourages all Tribes in Fresno and Madera counties to contact HICAP to see how Medicare can coordinate with Indian Health Services (IHS) and provide benefits and services that IHS may not provide.


Please contact HICAP at (559)244-9117 to schedule a presentation for your business or organization to see how we can benefit you too! HICAP is able to provide Medicare literature that is culturally sensitive and in multiple languages upon request.

Senior Medicare Patrol: Urgent Warning!!!

SMP SCAM WATCH:
CARDIOVASCULAR GENETIC TESTING FRAUD

 Do not give out your personal information to anyone over the phone. Even someone calling claiming your cardiologist has requested the testing.

 Always read your Medicare Summary Notice (MSN) or Explanation of Benefits (EOB) and look for the words “gene analysis,” “molecular pathology,” or “laboratory” which may indicate questionable genetic testing has occurred.

 If you receive a cardiovascular genetic testing kit or test that was not medically necessary, report your concerns about billing errors or possible fraud to your local SMP at 877-808-2468 or email info@smpresource.org.

SUPPORTED BY GRANT # 90MPRC0002 FROM ACL

If you feel like you or someone you know may have been a victim of Medicare fraud please contact your local HICAP at (559) 224-9117 or

(800) 434-0222 to report!!

Medicare Information

Open Enrollment Reminder cards are being mailed out!!
Call your local HICAP at (559) 224-9117 or (800) 434-0222 to schedule your appointment now before we book up!!



IT'S TIME TO CALL!

HICAP
Health Insurance
Counseling and
Advocacy Program

OPEN ENROLLMENT IS
OCTOBER 15 – DECEMBER 7

CALL TO SCHEDULE YOUR APPOINTMENT TO REVIEW YOUR MEDICARE PLAN CHOICES

HICAP is a program of the Valley Caregiver Resource Center serving Medicare beneficiaries in Fresno and Madera counties. HICAP counseling services are provided by counselors registered with the California Department of Aging who are acting in good faith to provide information about health insurance policies and benefits to you, the client. Counseling is free, confidential, and unbiased.

www.valleycrc.org
(559) 224-9117 • (800) 434-0222

A program of
valley
CAREGIVER
Resource Center

Here's looking at you, kid...

Fundraising Event



valley
CAREGIVER
RESOURCE CENTER

FORMALLY INVITES YOU TO ATTEND:
25TH ANNUAL CELEBRATION OF CARE

CASABLANCA
Evening

SAVE THE DATE:
FRIDAY, OCTOBER 29TH, 2021
WOLF LAKES PARK

FOR MORE INFORMATION, PLEASE CONTACT:
Rob Chapa, Outreach and Development
559-224-9154
rchapa@valleycrc.org

Here's looking at you, kid...

COVID-19 Vaccination Resources for Fresno & Madera Counties

For all the latest and up to date information regarding COVID vaccinations please visit the below resources:

Fresno County vaccine schedule:

<https://www.co.fresno.ca.us/home/showpublisheddocument?id=51485>

To inquire about Fresno County vaccines:

<https://www.co.fresno.ca.us/departments/public-health/covid-19/covid-19-vaccine-information>

Fresno County vaccination sites:

<https://www.co.fresno.ca.us/Home/ShowDocument?id=52599>

[Fresno County COVID-19 Vaccination Sites](#)

Fresno County COVID-19 Vaccination Sites Aria Health Centers - Riverdale 3554 W. Mt. Whitney Ave. Riverdale 93656 (559) 867-4000 Valley Health Team - San Joaquin 21890 W. Colorado Ave. San Joaquin 93660 (559) 693-2462

www.co.fresno.ca.us

Fresno County COVID-19 Vaccination Sites

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www.co.fresno.ca.us

To inquire about Madera County vaccines:

<https://www.maderacounty.com/government/public-health/covid-19/covid-vaccination>

Madera County detailed information and frequently asked questions:

<https://www.maderacounty.com/home/showpublisheddocument?id=23754>

[COVID-19 Vaccine Frequently Asked Questions](#)

COVID-19 Vaccine Frequently Asked Questions January 5, 2021 • Dialysis centers • Intermediate care facilities for persons who need non -continuous nursing supervision and supportive care • Home health care and in-home supportive services • Community health workers, including promotors • Public health field staff • Primary Care clinics, including Federally Qualified Health Centers.

www.maderacounty.com

For program updates and more information, please visit our website:

<https://valleycrc.org/hicap-program/>

[HICAP Program - Valley Caregiver Resources Center](#)

Contact Information. Jennifer Webb Program Manager, HICAP Phone: (559) 224-9117 or (800) 434-0222 Email: jwebb@valleycrc.org HICAP is a member of the National State Health Insurance Assistance Program (SHIP) network.

valleycrc.org

We are always here to help and share our services!

Best Wishes, from the

Fresno/Madera HICAP Team □

Jean, Laura, Dinora, Maria , and Jennifer

The Health Insurance Counseling and Advocacy Program (HICAP) is a Program of The Valley Caregiver Resource Center



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